

Service Solution (SS-0344)

Product: RGP Assistant Stool – Removal of Seat

Object: Removing the Seat of the chair from the chair assembly for replacement or return shipment.

Tools: Medium/large Phillips Head Screwdriver

Parts: (2) M6 X 30 Phillip head screws, (2) M6 X 30 Flat head Screws-mounted into replacement seat.

Time: This procedure should take about 15 minutes

Procedures:

1. Tip chair forward so that it is leaning on the backrest and seat. Object is to remove the mechanism and plate from the molded seta pan
2. Remove front most and rear most phillip head screws by turning CCW. **Do not remove Phillips head screws from spacers connecting the mechanism to the plate.**
3. Seat is now ready for removal and replacement
4. Place new seat on the mechanism and plate assembly.
5. Wrap existing seat in bubble wrap before return shipment.

Note: Customer is responsible for the integrity of returned items.