

OPERATOR SEATING: Support for Life

By Dr. David J. Ahearn

Of all the equipment purchases made by a dentist, perhaps none is more neglected or misunderstood than operator seating.

Beginning with training in most dental schools, the young practitioner learns to accommodate to institutional equipment often purchased primarily for its price and durability or as part of a complete equipment package. Support, the reason for a chair's existence, is relegated to a position of minor importance or worse, ignored. (Figs. 1A & 1B)



Fig. 1A



Fig. 1B

After graduation, when faced with the expense of office startup, many items supersede the young practitioner's attention to seating. Concern about the cost of x-ray machines, handpieces, and where patients will come from easily overshadows concerns about a place to sit, and so the limber young professional begins a career filled with awkward positions day in and day out. It seems that ergonomics and with it proper seating only emerge as priorities once discomfort or injury encroach, thus adding the need for a chair to rehabilitate the practitioner in addition to the support function.

Proper operator seating is a complex subject about which there is much misunderstanding. It has often been stated that no two people sit in exactly the same way, and thus there is no universally ideal operator stool. While it is, to a certain extent, true that there are a wide range of apparent seating preferences, these preferences break down into a limited number of discrete characteristics. If you know where you want to go, it is without question easier to determine how to get there. Just as a bed is your most used and thus most important piece of household furniture, so should the operator stool be at the center of your office ergonomic purchasing plan because the overwhelming percentage of your day is shaped by its contact and use.

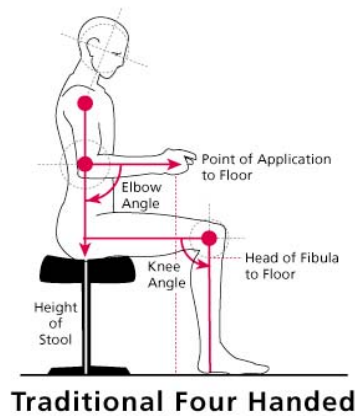
Let's begin to look at the ideal operator's stool from the ground up in order to ensure the support that is right for you and your practice.

1. CAST STAR BASE CONSTRUCTION W/HIGH QUALITY CASTORS & BEARINGS

There is no clerical office task that requires as much micromotion as does clinical dental practice. The dental stool moves almost every minute as the operator adjusts to improve visual access and as he or she accommodates patient movement. Casters must be rapidly able to respond to these requirements. In addition, the support base itself must bear the repeated stress of an operator's continuous chair entry and exit over years of function. A dental stool should, therefore, be constructed using a rigid cast framework that will not distort with time and use. A one-piece casting is less likely to distort and thereby rock with time. This rigid base must accommodate five castors to prevent rearward tipping; however, the base should not be as wide as that of many office chairs. Dental stools must have a compact base so that the wheels do not interfere with the feet, the foot controls or the patient chair.

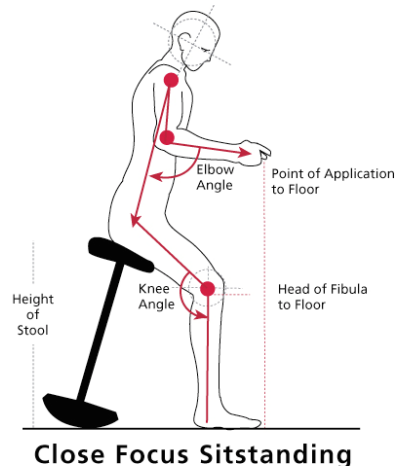
2. FULLY ADJUSTABLE HYDRAULIC GAS LIFT

During the workday, dentists are confronted with a wide assortment of patient sizes and restrictions. These variations should not cause the level of operator stress and strain that dentists seem to believe that they must. In order to accommodate this wide range of sizes, shapes and positions, a dental operator stool must therefore have a hydraulic piston assembly that allows the widest range of motion. It is recommended that a shorter operator have a stool adjustment range from 16" to 21" and a taller individual have a range of 21" to 26". Dental assistants need to be able to function from 20" to 31", depending upon doctor height. In most North American dental offices, the assistant will sit at least 4" higher than the doctor in order to ensure a clear sight line to the oral cavity. While virtually none of the operator seats on the market cover a range of 16 to 26 inches, there are a limited number of specialty dental stools, such as the RGP Dental Support Stool, that will accommodate this entire range of motion. In an ideal situation, an operator should be able to function from a height range where thighs are parallel with the floor through a full leg supported position referred to as sit-standing. (*Figs. 2A & 2B*)



Traditional Four Handed

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www.desergo.com Fig. 2A



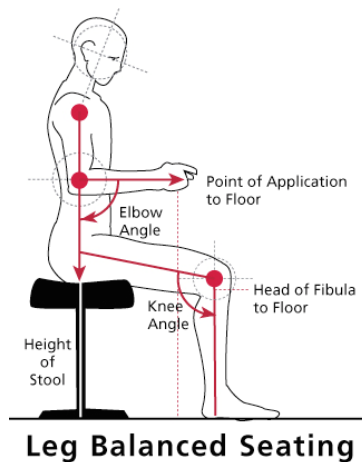
Close Focus Sitstanding

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www.desergo.com Fig. 2B

3. TRUE WATERFALL STYLE SEAT SUPPORT

Today it seems that every product which touches our lives is being described as ergonomic. All too often, this ergonomic claim is due to some minor modification or worse, simple relabeling of a product. In seating, we see the softening of a chair's leading edge being cause to suddenly create a so-called ergonomic seat. A soft seat front does not make an ergonomic chair. True ergonomics must generally be built into a product – not just tacked on.

True waterfall design, while just one of a number of concepts in ergonomic seating, is an essential principle. Your chair must be designed so that the seating position can be slightly elevated beyond the parallel without restricting blood flow to the legs. This allows an operator to maintain a forward and upward posture while operating and transfers some of the body's support to the feet. (Figs. 3A & 3B)



Leg Balanced Seating

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Fig. 3A



Waterfall seat front.

Fig. 3B

4. RAPID AND EASY TO USE ADJUSTMENTS.

All too often we are lead to believe that more complexity results in an improved product. In reality, nothing could be further from the truth. Studies in many industries have shown time and again that users need both adjustability *and* simplicity in the products that they use. Your seating must be rapidly and easily adjustable by all users. Complex mechanisms will rarely be utilized in the way that they are designed. The simplest fully adjustable mechanisms have a single lever that activates both height and base tilt while allowing back height to be adjusted directly at the backrest. (Figs. 4A & 4B)



Complex adjustments should be reserved for Fig. 4A
adjustability
situations where it is unavoidable.
adjustment.



Single lever three-way Fig. 4B
w/separate back height

5. STRONG FORWARD BASE TILT CAPABILITY

Dental health workers do not operate from a position that is in any way equivalent or similar to that of typical clerical office workers. Dentists are universally subjected to a forward (and hopefully upward) proclination. The seat support mechanism required *must* reflect this special circumstance. It must be forward adjustable to remind the operator's lower back to maintain its natural curve. This reminder is more important than the seat back actually supporting the operator. If you think about this for a minute, you can't really support someone from behind if they are leaning forward! Most so-called dental stools do not allow this posture, and instead are vinyl-covered variants of basic office seating. Correct dental seating should allow an individual no less than 20 degrees of positive forward support. Adjustment should be quick and allow continuous adjustments. (Fig. 5)



Fig. 5

Forward tilt capability.

6. STRONG LUMBAR SUPPORT WITHOUT SHOULDER IMPINGEMENT

Dentists are not sitting in treatment rooms to read books or take naps, yet all too often purchasing decisions are made based upon a seat's apparent comfort at a trade show or dental showroom – away from patient treatment. As a result, operators often will select a seat better suited for the private office than the operatory. The lumbar mechanism should allow an adjustment range that positions the lumbar support well into the operator's lower back curvature. The backrest should not be so tall as to prohibit the natural curvature of the spine. Many contemporary operator stools are equipped with a backrest that is far too tall and wide to allow operator motion flexibility. Excessive width also prohibits close work from the 7 o'clock position.

7. FIRM SUPPORTIVE SEATING SURFACES

As dental providers, we sit on a stool for balance and support. Thick padding, that may feel elegant during a demonstration, prohibits maximal extension laterally during dental use. Unlike office workers, we must frequently function off axis. Only a contoured seat firmly padded with the highest quality foam core is able to permit this motion safely. A softer padded seat which has contour built into the pad rather than the base gives way during lateral reach motions and requires the operator to strain during reach.

8. OPTIONS FOR PERSONALIZATION

While arm support is a controversial subject, many operators and experts feel that they are essential to health and comfort. Some physiologists believe that lack of adequate arm support is a primary contributor to thoracic outlet syndrome and carpal tunnel, though this has not been clearly demonstrated. The capability for highly supportive arms that function through a wide range of motion is an option that any modern dental stool should provide.

When a dental stool is outfitted with arm support, the arms may be fixed in length but must allow rapid height adjustment and full articulation. If you find yourself leaning on nearby cabinets or resting your arm on your patient's head – you either need a new stool, a new position to practice from or you may need support arms! (Fig. 6)



Fig. 6

Fully height adjustable articulated arm support.

In summary, the dental operator stool is a most vital and often neglected piece of dental technology. It is a lifeline to long-term practitioner health and productivity. Perhaps no dental acquisition is more personal than this purchase. Choose wisely for a prosperous and healthy future.

Design/Ergonomics (www.design-ergonomics.com) is a design and consulting group founded by Dr. David Ahearn. D/E creates high performance dental office designs and consults with doctors and universities regarding productivity constraints. Dr. Ahearn can be reached at 508-636-3600 or by email at djahearn@desergo.com.